



# Receiving and Incoming Controls

## Course description

The purpose of this course is to provide students with the knowledge and hands-on experience in the elements of process and product control that a Quality Engineer should excel.

Participants will also gain an understanding of how to identify quality characteristics that are critical to customers or critical to quality and learn to perform sampling plans and inspections related to incoming articles.

### At the end of the course you will be able to:

- Recognize quality characteristics that are critical to customers or critical to quality, and how important it is to properly perform on these characteristics.
- Execute sampling plans related to incoming articles, how to use and interpret them.
- Understand the controls designed to evaluate the process stability and product performance according to specifications.
- Know how to perform inspections on articles provided for first time process.
- Know how all these processes and product controls and inspections are related to the standards and regulations expectative.

## Main topics

- 1 CTC/CTQs
- 2 Incoming inspection
- 3 Control plans
- 4 In-process controls

## Contact

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## Course features

Instructor Led	
Duration: 6 hours	
Tools and templates	
Simulated learning	
Course certification	